

Faculty

Jacqui Clark, MPA has been working with Mediation & Facilitation Resources since its inception. Her masters degree in Public Administration is a complement to her former experiences as executive director of a not-for-profit organization, project director in state government and rural organizational consultant under contract with the federal government. As a professional mediator since 1984 she is one of the most experienced family and small group mediators/facilitators in Maine. Her role in training and supervising mediators provides an excellent vantage point observing a wide range of situations and outcomes. Her strategic planning and evaluation methods are based upon the value that outcomes appropriately conceived and adequately measured ultimately support high quality work and effective teams. She is known for reaching solid outcomes with a fast pace and light hearted touch.

Debbie Mattson, MSW came to Mediation & Facilitation Resources after careers in both social service and alternative education. She is used widely as a teacher/trainer for both children and adults. The Mediation & Facilitation Resources curricula is a product of her intellectual curiosity, research skills and broad knowledge of how people learn and make decisions. As an adjunct faculty member of the University of Maine School of Social Work, she supports the development of best practice standards in both new and seasoned professionals. Her practice during the last fifteen years has focused on small group conflict, effective work planning for groups and mediation for parents in crisis. In addition to her considerable professional skill bank, she is known to work straight from the heart.



11 King Street • Augusta, ME 04330

Mediation &
Facilitation
Resources

Introduction to Mediation: Professional Training for Mediators and Conflict Managers

Faculty:
Jacqui Clark, MPA
Debbie Mattson, MSW

June 21, 22, 23, 29, 30, 2010
8:30 am - 5:00 pm

11 King Street, Augusta, Maine



What People Are Saying








Jacqui and Debbie's brilliance as teachers is supported by an outstanding curriculum and organizational muscle. I would highly recommend this training for anyone who works with and/or leads groups or wants to build communication and relational skills for work and life beyond the workplace. - Barbara Egan, Nonprofit Administrator

"I keep referring to the notes from my training with Jacqui and Debbie. There are always pertinent things to discover in this material -- points that I am seeing with new eyes and new appreciation now that I am working as a mediator." - Carol Corwin, Court Mediator

"The mediation course I attended, taught by Debbie Mattson and Jacqui Clark was stimulating, entertaining and thought provoking. Long days felt short. I gained education, insight and skill in the complex world of helping people resolve disputes." - Michael J. Levey, Esq.

Curriculum

"Introduction to Mediation" is a 40-hour training. Students learn generalist mediation theory and skills including:

-  Definition and roles of mediator
-  Stages of resolution
-  Conflict diagnoses and interventions
-  Awareness of diversity and bias
-  Professional standards and ethics
-  Development of effective communication interventions
-  Identification and management of power imbalances







The curriculum is designed in compliance with the expectations of Alternative Dispute Resolution professional associations.

Training Format

"Introduction to Mediation" is designed for 12 participants, ensuring individual attention and quality group interaction. It is a combination of reading, lecture, experiential learning, and simulation. The participants are involved in role plays, observations, self-reflection, summary reports, evaluations, and small group exploration.

The fifth day of the training is a full day mediation simulation with actors from outside the training group. This format allows participants to practice new skills while receiving critique and support for their work.

Who Should Attend

-  Professionals considering a career change to the field of mediation;
-  Attorneys wishing to expand their understanding of mediation;
-  Educators and administrators planning to implement mediation programs in their schools or workplaces;
-  Individuals seeking to expand their own skills and resources for managing conflict;
-  Professionals working with people and systems, such as: counselors, social workers, and law enforcement officials;
-  Supervisors expanding their conflict skills to strengthen work teams.

Location

Mediation and Facilitation Resources training facility at 11 King Street in Augusta, an accessible (ADA) facility.

Cost and CEU/CLE

The cost per participant is \$750, or \$725 if registered by April 15, 2010. Two registrations from same group or friends coming together, \$690 each. A non-refundable deposit of \$100 is required for registration.

CEU letters provided as needed. This program is approved for 16 CLE with 3 in ethics.

Introduction to Mediation Registration Form

Please return the registration form with a non-refundable \$100.00 deposit by **April 15, 2010** for the early bird registration discount. Registration will be offered on a first-come basis. Full payment is due by June 21, 2010.

Name _____

Address _____

Phone (H) _____ (W) _____

Fax _____ Email _____

Please note: We send a list with your name/address/phone to the other students in this class to assist with carpooling and pre-class communication. Please note if you do NOT want certain information listed.

On a separate sheet, please answer the following:

1. Describe your current work to help us understand your interest in mediation.
2. Explain what you wish to gain from the training.

Do you have any special needs which we should be prepared to accommodate (diet, mobility concerns, etc.)? _____

Early Bird Rate \$725: \$ _____
If applying on or before April 15, 2010

Regular Rate \$775: \$ _____
If applying after April 15, 2010

Bring a Friend Rate \$690: \$ _____
Other person's name: _____

Include a \$100 non-refundable deposit with application form via check or credit card.

Enclosed is my check in the amount of \$ _____ payable to Mediation & Facilitation Resources.

Please charge \$ _____ to my Mastercard VISA

Card # _____ Exp. _____

Signature _____

Balance Due by June 21, 2010.

**Return form to: Mediation & Facilitation Resources
11 King Street • Augusta, ME 04330
Phone: 207-622-1429 • Fax: 207-622-3318
mediate@mediateresources.com**